

**Warranty claim**

Fill out and send us this form only in case you want to claim the warranty of your purchased product within the official warranty period. The form needs to be printed out, signed and delivered along with the returned product.

*Receiver (seller):*

Internet store: *www.otecables.com*  
Company: *OteSound, s.r.o., Klatovská 424/22, 602 00 Brno*  
company ID: *IČ: 27661164 / DIČ: CZ27661164*  
E-mail: *sales@otecables.com*

*Sender (buyer):*

Your name and surname:  
Your address:  
Your phone and E-mail:

**Warranty claim**

On..... (date) I purchased the following product(s):

.....  
.....

The product I purchased exhibits the following flaw(s):

.....  
.....  
.....

I would like to settle the warranty claim in the following manner<sup>1</sup>:

.....  
.....  
.....

At the same time, I ask you to provide written confirmation of the warranty claim in printed form, which includes the date at which the warranty was claimed, the subject of the warranty claim, along with entitlement to repair/refund, followed by date and means of fulfilling the warranty claim, including acknowledgment of the repair and the time required to complete the repair (not applicable to refunds)

<sup>1</sup> it is necessary to explain in detail what is your preferred means of fulfilling the warranty claim, for example: because the flaw is fixable, I would like the product repaired within the 30-day period as prescribed by applicable laws.

Date:

.....  
signature of sender / buyer