

## MANUFACTURER'S 3 YEAR WARRANTY

All **OTECABLES** products are designed in cooperation with top sound engineers to meet their specific requirements, and are tested in real-world conditions. Every product is assembled and individually checked during the proper output quality control. The Manufacturer's Warranty Policy will provide assistance in the unlikely case your unit has failed to perform.

### *MANUFACTURER'S WARRANTY POLICY*

This warranty extends to **OTECABLES DIVERse** products listed below:

**DIVERse** BLUE 1ch

**DIVERse** BLUE 2ch

**DIVERse** GREEN HiZ 1ch

**DIVERse** RED ISO 2ch

Above mentioned products must be purchased from OteSound, s.r.o. or its authorized dealers.

**OTECABLES** branded products are manufactured by

OteSound, s.r.o.

Klatovska 424/22

602 00 Brno, Czech Republic / Europe

[sales@otecables.com](mailto:sales@otecables.com)

### *TRANSFERABILITY*

This warranty applies only to the original purchaser/end-user of the **OTECABLES DIVERse** products and is not transferable. This warranty is valid only for **OTECABLES DIVERse** products purchased from OteSound, s.r.o. or its authorized dealers.

### *WARRANTY PERIOD*

OteSound, s.r.o. declares **OTECABLES DIVERse** products, if used under normal operating conditions, to be free from defects in materials and workmanship for a period of three (3) years from the date of purchase. This Manufacturer's Warranty is subject to online registration of purchased product within sixty (60) days of the purchase.

Your original, dated bill of sale must be presented when applying for warranty service during the Manufacturer's Warranty period.

The statutory warranty rights against the vendor shall not be affected by this warranty. Regarding respective warranty period in your country please contact your retailer from whom you have purchased **OTECABLES DIVERse** products.

### *WARRANTY COVER*

This warranty covers defects in materials and workmanship if:

- (1) you purchased this product from OteSound, s.r.o. or its authorized dealers.
- (2) your original, dated bill of sale is presented whenever applied for warranty service during the Manufacturer's Warranty period
- (3) you purchased this product in brand new condition

This warranty does not cover damage or loss:

covered under any other insurance policy, coverage or warranty; the device has had its serial number removed or damaged; device failed as a result of an accident (including force majeure or natural forces); caused by inappropriate or abusive use; of the device that was not used in correct compliance with the instructions in User Manual; due to failure to perform recommended periodic or routine maintenance; resulting from unauthorized repairs; to the decorative surface of this product; caused by using this product for other than its intended purpose; occurring during shipment (even when OteSound, s.r.o. has arranged or paid for shipping); caused by the product itself or the failure of the product, including any lost profits or savings or special, incidental, or consequential damages.

#### *WARRANTY SERVICE*

In the unlikely situation your product has a defect and you have chosen to apply for Manufacturer's Warranty, OteSound, s.r.o. will, at its option, either:

- (1) repair the product at no charge
- (2) replace this product with the same or a comparable product of at least the same performance
- (3) refund the purchase price of the product

Under the terms of this warranty, all the replaced or removed components become the property of OteSound, s.r.o.

#### *HOW TO OBTAIN WARRANTY SERVICE*

To request warranty service for **OTECABLES DIVERse** product, contact authorized dealer / retailer from which you purchased the product. If you need to contact the manufacturer directly, please contact us here:

OteSound, s.r.o.  
Klatovska 424/22  
602 00 Brno, Czech Republic / Europe  
sales@otecables.com

To make a request or a claim under Manufacturer's Warranty, the product must be returned in the original shipping container (or equivalent). A copy of the original invoice showing date of purchase and the dealer name must accompany any request. In case you are unable to proceed through your local retailer you can use our form. Please do not send us your product without prior agreement. If your claim is accepted, we will proceed with Warranty Service. Repaired or new product will be (if not agreed differently) sent to the authorized dealer / retailer from which you purchased the product.

OteSound, s.r.o. reserves the right to choose the mode, the carrier and the timing of such return shipping (if OteSound, s.r.o. finds that there are no defects covered by this warranty, then you shall be responsible for all shipping charges).

#### *GENERAL CONDITIONS*

This Manufacturer's Warranty and remedies set forth above are exclusive and in lieu of all other warranties, remedies and conditions, whether oral or written, express or implied.

OteSound, s.r.o. specifically disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. If OteSound, s.r.o. cannot lawfully disclaim implied warranties under this Manufacturer's Warranty, all such warranties, including warranties of merchantability and fitness for a particular purpose are limited in duration to the duration of this Manufacturer's Warranty.

OteSound, s.r.o. is not responsible for direct, indirect, special, incidental or consequential damages resulting from any breach of warranty or conditions, or under any other legal theory, including but not limited to lost profits, downtime, goodwill, damage to or replacement of any equipment or property, any costs or recovering, reprogramming, or reproducing any program or data stored in or used with OteSound's products. OteSound's total liability is limited to the repair or replacement of this product pursuant to the terms of this Manufacturer's Warranty.

No action or claim to enforce this warranty will be accepted after the expiration of the Manufacturer's Warranty period.